



e-Payment Services (Corporate) – User Guide

Version 1.0

Accessing e-Payment Services

e-Payment Services home page is accessible via <https://www5.mpa.gov.sg/ec/>



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e-Payment Services

Welcome to MPA e-Payment Services

MPA e-Payment Services is an easy and convenient way for MPA's customers to view, manage and pay their MPA bills/charges using credit cards or direct debit. Sign up now to enjoy the online convenience, say goodbye to paper bills and cheques payment.

Important Notes

Before making any payment, please check through [this page](#) to make sure that your computer and browser are capable of making payment online.

Please refer to our [refund policy](#) for any overpayment or error payment.

Please note that system maintenance will be carried out from 00:01hrs to 06:00hrs. Thus, all the e-Payment Services will not be available during this period. We apologise for any inconvenience caused.

Terms & Conditions

By using these Services, you will be deemed to have read and accepted the [Terms and Conditions](#).

To proceed, please choose one of the services on the menu on the right.

e-Payment Services

- [Pay Fines](#)
- [View/Pay Bills \(via Marinet\)](#)

Forms

- [Application for Account Opening](#)
- [Customer GIRO Application](#)

FAQ

- [General](#)
- [Billing Queries](#)
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User Guide

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e-Payment of Fines

To pay for your fines online, click on “Pay Fines” link.



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- e-Payment Services**
 - **Pay Fines**
 - View/Pay Bills (via Marinet)
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- FAQ**
 - General
 - Billing Queries
 - Payment
- User Guide**
 - e-Payment Services User Guide

Click on "Select" button to proceed to search for Notice of Offer of Composition (NOC).

Step 1 of 5 - Selection

List of Fines

Type	Estimated Time	
Pay Notice of Offer Of Composition (NOC) This service allow you to pay for your NOC online.	5 to 10 mins	<input type="button" value="Select"/>

Current Payment List
- 0 items (\$0.00)

Steps

- Selection
- Search
- Payment List Review
- Payment via eNETS
- Receipt

[Back to Home](#)

To search for a NOC:

1. Enter the NOC into Reference Number text field
2. Select the infringement date for the entered NOC
3. Click on Search button.

Step 2 of 5 - Search

Search for Notice of Offer Of Composition (NOC)

Reference Number * : [Need Help?](#)

Infringement Date [DD/MM/YYYY]* : x

December 2010						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Current Payment List
- 0 items (\$0.00)

Steps

- Selection
- Search
- Payment List Review
- Payment via eNETS
- Receipt

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The NOC details will be displayed below if the search is successful.
Click on "Add to Payment" button to include the NOC for payment.

Step 2 of 5 - Search

Search for Notice of Offer Of Composition (NOC)

Reference Number* : [Need Help?](#)
Infringement Date [DD/MM/YYYY]* :

NOC

NOC Number	Description	
PE-2010-001174 (EC13-0000-0007-725)	Notice of Offer Of Composition Notice Number: PE-2010-001174 Vessel/Craft ID: [REDACTED] Name of Offender: [REDACTED] Name of Company: [REDACTED]	\$500.00 <input type="button" value="Add to Payment"/>

Current Payment List
- 0 items (\$0.00)

Steps

- Selection
- Search
- Payment List Review
- Payment via eNETS
- Receipt

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The added NOC will appear in the “List Of Payment Items” section.

To proceed with payment:

1. Enter the name of the contact person
2. Enter the contact number of the person
3. Enter the email address of the person
4. Select a payment mode
5. Click on “Submit” button

Step 3 of 5 - Payment List Review

List Of Payment Items	
Reference Number	Description
PE-2010-001174 (EC13-0000-0007-725)	Notice of Offer Of Composition Notice Number: PE-2010-001174 Vessel/Craft ID: [REDACTED] Name of Offender: [REDACTED] Name of Company: [REDACTED]
	\$500.00 Remove
Total Payable \$500.00	

[Click here to add more payment items](#)

To make payment, please fill in the contact details below and click on the "Submit" button.

Contact Details

Contact Person * : x

Contact Number * :

Email * :

Payment Mode

Payment by * Visa / MasterCard AMEX Direct Debit

[Submit](#)

Current Payment List
- 1 items (\$500.00).

Steps

- Selection
- Search
- Payment List Review
- Payment via eNETS
- Receipt

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User will be redirected to eNETS website.

Fill in the required information for your chosen payment mode and click on "SUBMIT" button.

Consumer eNETS

[Privacy Policy](#)

[Security Guidelines](#)

[Customer Service](#)

credit/debit card payment

If you are using a pop-up blocker, please add the following list as your allowed sites. Otherwise, the relevant transaction pages from the banks may not be displayed, or your transaction request may not be completed.

1. www.enets.sg

TRANSACTION INFORMATION

Merchant Name	TEST: Maritime and Port Authority of Singapore
Merchant Reference Code	PL20130919-110621531
NETS Reference Code	20130919110615774
Amount	SGD 500.00

Important Notice: Please note down the transaction information in this section just in case you need to raise any query on this transaction.

CREDIT/DEBIT CARD INFORMATION



Name on Card

Card Number

Please note that the Credit Card Number should be 13 or 16 digits. Please input your card number without space or dash.

CVV / CVC2 [\[What is CVV/CVV2/CID\]](#)

Expiry Date (eg: 2013)

I have read, understood and accepted the return and refund policy for the purchase of relevant products / services.

Fast, Secure & Hassle-free transactions



If the verification is successful, 2 receipts will be displayed:

1. MPA generated receipt
2. eNETS receipt

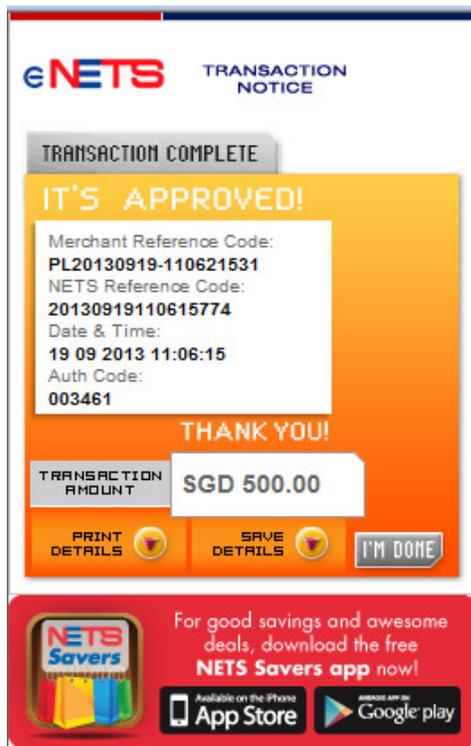
Receipt

Payment Successful

Receipt No	:	13E20000362	Receipt Date	:	19-Sep-2013
Merchant Txn Ref	:	PL20130919-110621531	NETS Txn Ref	:	20130919110615774
			Payment Mode	:	ENETS-CC

Reference Number	Description	Total:
PE-2010-001174 (EC13-0000-0007-725)	Notice of Offer Of Composition Notice Number: PE-2010-001174 Vessel/Craft ID: [REDACTED] Name of Offender: [REDACTED] Name of Company:	\$500.00

Please save the receipt for future reference by clicking on [here\(PDF\)](#) 



User has the option to download the MPA generated receipt by clicking on "here(PDF)" link.
The receipt will be in PDF format. Please ensure you have Adobe PDF reader installed to open the file.

	OFFICIAL RECEIPT / TAX INVOICE	Maritime & Port Authority of Singapore 460 Alexandra Road PSA Building #18-00 Singapore 119963
Receipt No. : 13E20000362		UEN No. : T08[REDACTED]
Receipt Date : 19-Sep-2013		GST Reg No. : MB-8100437-9
Received From : Tan Munmun		
<hr/>		
Item No.	Payment Description	Amount (SGD)
1	Notice of Offer Of Composition Notice Number: PE-2010-001174 Vessel/Craft ID: [REDACTED] Name of Offender: [REDACTED] Name of Company:	\$500.00 (0)
		<hr/>
		Total: \$500.00
		GST: \$0.00
		<hr/>
	Amount Paid :	\$500.00
	ENETS-CC - 20130919110615774 :	\$500.00
<p>Thank you for the payment. For any clarifications or enquiries, please contact us at Email : AR_MPA@mpa.gov.sg Website : http://www.mpa.gov.sg/sites/utility_navigation/feedback.page</p> <p>Please retain this receipt for reference purpose.</p>		